

Durrington Town Council

Internal Audit Report 2025-26 (Final)

Chris Hall

Consultant Auditor

Auditing Solutions Ltd

Background

Statute requires all town and parish councils to arrange for an independent internal audit examination of their accounting records and systems of internal control and for the conclusions to be reported each year in the Annual Governance and Accountability Return (AGAR).

This report sets out the work undertaken in relation to our final review for 2025-26, undertaken at our offices and during a visit to the Village Hall on 7 April 2026. We would like to thank the Clerk and her Deputy for their hospitality and helpfulness during this review.

Internal Audit Approach

The objective of this final review is to provide an appropriate level of assurance to the Council on their governance, procedures and financial control for the year 2025-26, building on our interim review on 14 October 2025, in support of the assurances the Council is required to sign against in the Annual Governance and Accountability Return (AGAR) for 2025-26.

In concluding our review for the year, we have again had regard to the materiality of transactions and their susceptibility to potential misrecording or misrepresentation in the year-end Statement of Accounts / AGAR. Our programme of cover is designed to afford reasonable assurance that the Council has appropriate and robust financial systems in place that operate in a manner to ensure effective probity of transactions and to afford a reasonable probability of identifying any material errors or possible abuse of the Council's own and the national statutory regulatory framework. The programme is also designed to facilitate our completion of the 'Internal Audit Report' as part of the Council's AGAR process, which requires independent assurance over a number of internal control objectives.

Overall Conclusion

Details of the work undertaken on the Council's accounting and other records during this final review are set out in the following detailed report. We are pleased to note continuing improvement in the quality of the financial records maintained, and evidence of good governance by the Council. We would particularly highlight the work on IT and GDPR that has been done to meet the new requirements. We offer our congratulations to the Clerk and her team for the exemplary state of the records and controls. Therefore, we have not made any formal recommendations, although we have made a number of observations for further improvements which we invite the Council to consider.

This is the last audit this auditor will undertake for Durrington TC, due to retirement. He would like to thank the Clerk and Deputy Clerk for their friendliness and helpfulness over the last few years, and wish them and the Council well for the future. It has been a pleasure to be of service.

Detailed Report

Review of Accounting Arrangements & Bank Reconciliations

The Council's accounting records continue to be maintained using the Scribe accounting software. Banking is undertaken via a Current Account with Lloyds Bank, a Deposit Account with Lloyds to earn interest on short-term surpluses, and 365-day deposits with Nationwide BS and Redwood Bank renewed during the year. Both the Nationwide and Redwood accounts have been established to meet the former Financial Services Compensation Scheme (FSCS) £85,000 (now £120,000) limit, although accumulated interest has previously been rolled over to take them above the older figure. We comment further on this below.

Our objective here is to ensure that the accounting records are being maintained accurately and currently and that no anomalous entries appear in the financial records. To that end, we have:

- Ensured that an appropriate analysis of income and expenditure is available in the accounting system;
- Checked that the closing balances, as reported in the Statement of Accounts for 2024-25, have been rolled forward correctly as opening balances for 2025-26 within the Scribe system;
- Checked and agreed sample transactions in the accounting system to the relevant Lloyds Bank account statement; and
- Checked detail on the bank account reconciliations up to 31 March 2026 for all accounts to ensure that no anomalous entries exist.

We note that bank reconciliations are reviewed at each Council meeting. We note that checks on payment records are made by an independent Councillor which together will satisfy the requirements of Financial Regulation (FR) 2.6, which are logged although they should be formally reported to Council after each review.

Conclusion

There are no issues arising in this area of our review warranting formal comment or recommendation, other than our observation about the minuting of FR2.6 checks.

Review of Corporate Governance

Our objective is to ensure that the Council has robust corporate governance documentation and processes in place, and that, as far as we may reasonably be expected to ascertain (as we do not attend Council or Committee meetings) all meetings are conducted in accordance with the adopted Standing Orders and no actions of a potentially unlawful nature have been or are being considered for implementation. We have:

- Examined the minutes of the meetings of Full Council and its Committees for the full year to ascertain whether any significant issues affecting the Council's financial stability either in the short, medium or long term exist;

- Noted that the Council's Standing Orders (SOs) were reviewed in January 2026, but Financial Regulations have not been reviewed in this financial year. We have previously observed that SO18a(v) and FR5.6 should be matched at £25,000, which should be amended during the next review;
- Noted that, following the May 2025 Elections, the Council has formally adopted the General Power of Competence (GPoC). Up to that point a small amount of expenditure had been made under Section 137 of the Local Government Act 1972, which is well within the Government-approved limit;
- Noted that the 2024-25 Accounts have been signed off by the External Auditor with no issues arising, and that those accounts were correctly published in accordance with the Exercise of Public Rights;
- Noted that the Council adopted the Civility and Respect Pledge in April 2024, alongside its Code of Conduct;
- Discussed with the Clerk compliance with the Transparency Code 2015. A good range of financial data and Policies are available on the Council's website, fully meeting the requirements of the Code;
- Noted the work that has been undertaken with regard to the new digital and data compliance assurance, which was only introduced part-way through 2025-26. A good suite of policies is available on the Council's website, and training has been undertaken by the majority of Councillors. While there will need to be continuous review of this new requirement, we are confident that the Council has satisfied the requirement for 2025-26.

Conclusion

There are no issues arising in this area of our review warranting formal comment or recommendation.

Review of Expenditure

Our aim here is to ensure that: -

- Council resources are released in accordance with the Council's approved procedures and budgets;
- Internal Control over payments by Councillors is evidenced and maintained;
- Payments are supported by appropriate documentation, either in the form of an original trade invoice or other appropriate form of document confirming the payment as due and/or an acknowledgement of receipt, where no other form of invoice is available;
- The correct expense codes have been applied to invoices when processed; and,
- VAT has been appropriately identified and coded to the control account for periodic recovery.

During our visit we test-checked a representative sample of paid invoices, with no issues arising.

We have reconciled VAT returns for the year to both the accounting records and bank statements, with no issues arising.

Conclusions

There are no specific issues in this area of our review warranting formal comment or recommendation.

Assessment and Management of Risk

Our aim here is to ensure that the Council has put in place appropriate arrangements to identify all potential areas of risk of both a financial and health and safety nature, whilst also ensuring that appropriate arrangements exist to monitor and manage those risks identified in order to minimise the likelihood and/or impact should they occur.

We note that the Council reviewed its financial and governance risks at the meeting on 13 May 2025, which meets the requirements of Financial Regulation 2.2 for at least an annual review. We have discussed with the Clerk the progress in establishing a range of office procedure notes to enhance Business Continuity Planning.

The Council maintains its insurance needs via Clear Councils, underwritten by Ecclesiastical. The Council maintains a range of covers, including Public and Employers Liability at £10M each, Officials Liability at £250k, and suitable covers for assets and property, all of which we consider appropriate for a Council of this size.

We note that weekly safety inspections of the Council's playparks are undertaken by a staff member, and written reports retained by the Clerk to defend against any possible insurance claim. Such inspections are also reported to each meeting of the Council.

Conclusions

There are no specific issues in this area of our review warranting formal comment or recommendation.

Budgetary Control and Reserves

Our aim here is to ensure that: -

- The Council has undertaken a budget determination exercise, which forms the basis of the annual precept request from the parent Council;
- The Council has received regular reports identifying the budget position throughout the year;
- The Council has formally approved the establishment of specific reserves;
- The utilisation of reserves and the return of unused balances to the General Fund are reported to the Council at regular intervals;
- Year-end reserves and General Fund balances are reviewed to ensure that they are both appropriate and are likely to be utilised.

We note that the Council regularly reviews its Earmarked Reserves with regard to its ongoing projects.

We note that, at its January 2026 meeting, the Council formally established a Precept of £278,000 for 2026-27, following detailed review by the Finance Committee.

We note that the Council has, at 31 March 2026, allocated a total of £219,746 to various projects as Earmarked Reserves. Allowing for the year-end cash balance of £363,558, this leaves a General Reserve of £143,812, which represents 51.73% of the agreed Precept against the Council's Policy of 50%. As it is impossible to be sure of the exact figure for the General Reserve until the year-end, we regard this as a perfectly acceptable Reserve.

Conclusions

There are no issues in this area of our review warranting formal comment or recommendation.

Review of Income

In considering the Council's income streams, we aim to establish that robust systems are in place to ensure the identification of all income due to the Council from its various sources, that income is invoiced in a timely manner and that effective procedures are in place and to pursue recovery of any outstanding monies due to the Council.

The Council manages a relatively diverse range of income headings, ranging from small miscellaneous sales (dog bags, photocopying), to licenses, hire fees, and Statutory functions such as Allotments and the Cemetery.

We have undertaken a review of high-value receipts, with no issues arising. We have discussed with the Clerk and her Deputy methods of reducing the amount of small cash receipts taken in the Office, which is increasingly difficult to bank as well as representing a Health and Safety risk to staff.

We note that the Council, following review by the Finance Committee, increased all its fees and charges at the October 2025 meeting, which meets the annual requirement under Financial Regulation 13.2.

Conclusions

There are no specific issues in this area of our review warranting formal comment or recommendation.

Petty Cash Account

The Clerk maintains a petty cash account for small office purchases and occasional payment for tradesmen's services. This account is not maintained on an imprest basis, which should be regarded as Best Practice. A separate account is maintained for small cash receipts (dog bags, printing and small cash payments). FR10.1b specifically states that Petty Cash must not be cross-subsidised from miscellaneous cash receipts although, pragmatically, this is sometimes necessary due to the absence of local banking facilities.

During our final review, we reviewed the documentation for both accounts and reconciled balances to the Scribe records. We also note the implementation of cross-checking between the Clerk and her Deputy, although we again feel that a further independent check should be built in to the FR2.6 requirement referred to above.

Conclusion

There are no issues arising in this area of our review warranting formal comment or recommendation, other than our ongoing observation about independent check of the petty cash and miscellaneous income records.

Salaries and Wages

In examining the Council's payroll function, we aim to ensure that extant legislation is being appropriately observed as regards adherence to the Employee Rights Act 1998 and the requirements of HM Revenue and Customs (HMRC) in relation to the deduction and payment over of income tax and NI contributions, as well as other deductions such as pension contributions.

We note that payroll is managed in-house, using the 'Money Manager' software package.

We have examined the payroll procedures in place and the physical payments made to staff, HMRC and Wiltshire Council (for pensions) by test-checking the September 2025 and March 2026 payroll figures, with no issues arising.

Conclusion

There are no issues arising in this area of our review warranting formal comment or recommendation.

Investments and Loans

We note that the Council maintains an appropriate Investment Strategy, which was last reviewed in May 2025. We have referred to the Council's current investments above.

We note that, following consideration by the Finance and HR Committee, the interest earned in 2025-26 on the Redwood investment has been drawn down to the General Fund prior to renewal. We would suggest that, as both this and the Nationwide investment are renewed, all accumulated interest is drawn down to the General Fund to maintain the investments at the originally approved levels of £85,000 (until this figure is reviewed by Council).

The Council has no loans repayable by or to it, although we note that the Council has approved an application for a Public Works Loans Board (PWLB) loan for a Jump Track during 2026-27.

Conclusions

There are no specific issues in this area of our review warranting formal comment or recommendation, other than our observation about continuing to draw down interest receipts to the General Fund rather than rolling them over.

Review of Fixed Asset Registers

The Governance and Accountability Manual (GAM) requires councils to develop and maintain a register of all assets. The Annual Return requires disclosure of the value of assets retained by the Council as at 31st March annually, that requires asset values to be reported at cost price or, where that value is unknown, an appropriate value which can be a nominal value of £1. Annual Return values are then updated to reflect the cost of any new acquisitions or deletions / disposal.

We have reviewed the Council's Asset Register as at 31 March 2026, as approved by Council in January 2026, and believe that it meets this standard. We have reconciled the declared valuation to both the Scribe system and the draft AGAR, with no issues arising.

Conclusions

There are no issues in this area of our review warranting formal comment or recommendation.

Statement of Account and AGAR

The AGAR incorporates the Council's Annual Accounts, which are subject to external audit scrutiny and verification.

Conclusions

There are no matters arising in this area of our review process and we have duly signed off the Internal Audit Certificate at Page 3 of the AGAR, assigning appropriate assurances in all relevant categories.

Rec. No.	Recommendation	Response
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No recommendations made
