

**LARKHILL COMMUNITY PARTNERSHIP (LCP) COMMUNITY ACTION PLAN (CAP)**  
**2015 to 2017+ @ 16 OCT 2015**

The Larkhill CAP has been collated from a variety of sources including consultation and feedback received in questionnaires from residents, through the regular LCP meetings with residents, through consultations with Garrison HQ staff, meetings with the local Councillor, meetings amongst the Welfare Officers of the four local Royal Artillery Regiments, consultations with Larkhill Primary School, advice from the Garrison Padre, the local businesses, our supporting Wiltshire Police and written representations.

The Larkhill CAP encompasses the civilian houses on Fargo Road (the Steel Houses) and the three principle Service Families Accommodation (SFA) areas in Larkhill; Officers' area, ORs top and bottom patch. It also includes all the retail outlets and private dwellings on the Packway, including Larkhill's local garage and the golf driving range. This document will become an addendum to the Durrington Town Council Plan.

All timelines outlined in the CAP follow the following in terms of prioritisation and expectation:

Previous CAP has been archived.

**High = ASP, Short Term = 2017, Medium Term = early 2018 to mid-2020 and Long Term = mid 2020 and beyond.**

**LCP Key Stakeholders**

Wiltshire Unitary Council - Councillor Graham Wright  
Larkhill Garrison Commander - Colonel Owen Adams  
Larkhill Deputy Garrison Commander - Lt Col David Penniall  
Commanding Officer 14 Regt RA - Lt Col Paul McCaffrey  
Commanding Officer 19 Regt RA - Lt Col Richard Forster  
Commanding Officer 32 Regt RA - Lt Col Nathan Sempala-Ntege  
Commanding Officer 47 Regt RA - Lt Col Paul Dupuy  
Unit Welfare Officer (UWO) 14 Regt RA - Mr Alan Nelson  
Unit Welfare Officer (UWO) 19 Regt RA – Maj Andy Jackson  
Unit Welfare Officer (UWO) Unmanned Ariel Support Battery – Maj Sean Chalker  
Garrison Sergeant Major – WO1 Paul Thomson  
Garrison Motor Transport Warrant Officer – WO2 Karl Stenning  
**Larkhill's Community Development Worker (CDW) - TBC**  
Army Families Federation (AFF) Representative - Mrs Carol Morris  
**Help Information Volunteer Exchange (HIVE) Representative – Vacant using Bulford**  
UAS Sp Bty RA and Garrison Padre - Padre Gavin Smith  
Aspire Defence Services Ltd (ADSL) Garrison Facilities Director (GFD) – Ms Susan Thornton  
Defence Infrastructure Organisation (DIO) Area Rep – Mrs Sharon Doughty  
CarillionAmey (CA) Representative - TBC  
Headmaster of Larkhill Primary School - Mr Steve Norton  
Civilian Police Liaison Officer – PC Jane Wilby and PCSO Will Todd  
Larkhill Scout Group Coordinator - Mrs Jude Hanley  
Larkhill Army Cadet Force - Captain Jackie Peel  
Business Representative(s) – Mrs Helen Culwick (Soft Play)  
Councillor John Mills - Durrington Town Council

**Key to abbreviations**

AWS - Army Welfare Service  
RMP - Royal Military Police  
MPGS - Military Provost Guard Service  
SFA - Service Families Accommodation  
VCP - Vehicle Check Point  
GMT - Garrison Management Team  
DIO - Defence Infrastructure Organisation  
CA – Carillion Amey  
GSM - Garrison Sergeant Major  
CDW - Community Development Worker

**LCP's Top Priorities:**

*Ascertain, influence and communicate the strategic housing and infrastructure plan for Larkhill, in order to endeavour to make Larkhill a better place to work and live. Must be linked to the Army 2020 re-basing plan and to the concerns about safety for pedestrians and drivers on The Packway.*

| Ser                                 | Vision   | Action   | Larkhill Community Partners  | Action Date  |
|-------------------------------------|--|--|--|--|
| <b>Infrastructure &amp; Housing</b> |  |  |  |  |
| 1.                                  | To know and understand DIO's development/strategic plan and be able to control, influence and communicate the development of Larkhill in terms of housing and infrastructure.  | To form a steering group which will produce a vision statement that details the overall development for the SFA areas and prioritises areas for work by Wiltshire Council, DIO, CarillionAmey and ASPIRE.  | HQ Larkhill Garrison<br>DIO Ops<br>CA<br>All Garrison Cos<br>Wiltshire Council | Continual with quarterly reports to LCP  |
| <b>Transport and Highways</b>       |  |  |  |  |
| 2.                                  | An excellent road, pavement, footpath and pedestrian crossing network in a good, safe condition, where defects are promptly rectified. Good access for disabled persons to include the installation of drop kerbs where appropriate. | Inform residents of the procedure of fault reporting to CA.<br><br>Implementation of a survey of the condition of pavements, roads and drop kerbs within the area and agree a prioritised timetable for repairs.<br><br>Consider the feasibility for the installation of a second pedestrian crossing between the new Community Centre and Sharp Hall. | UWOs, HIVE, DIO and CA<br><br>DIO/Larkhill Garrison<br><br>Wiltshire Council   | Continual<br><br>Short to Medium<br><br>Medium the 2020 planning has provision for a new light controlled crossing |
| 3.                                  | Adequate defined parking to allow access to facilities within Larkhill SFA areas while alleviating parking problems in residential areas.  | Improve car parking outside SFA and encourage 'safe' parking.<br><br><b>18 Jan 13:</b> DIO written BC for Graham Square with LCP letter of support.  | DIO Ops Accn<br><br>DIO Ops Accn   | Long Term<br><br>Long Term   |
| 4.                                  | Reduce the overall speed of traffic within Larkhill.   | Speed watch programme to be implemented so that the visibility of speeding vehicles is raised within the community with the sole aim of reducing overall speed levels.   | Garrison Motor Transport Officer<br>Community Policeman<br>GSM                 | Continual  |

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| 5.  | Well lit roads, pavements and footpaths to ensure public safety and well being.          | Devise a plan for effective maintenance and improvements of both lighting and pavements. Continue to press for a simple/single method of reporting faults and ensuring repairs are carried out.                   | HQ Larkhill Garrison  | Completed  |
| <b>Recreation, Leisure and Community Services</b> |  |   |   |  |
| 6.  | To inform the community of existing Recreation and Leisure services.                     | Community is informed via the newly set up Facebook page and Stonehenge Trader.   |   | Continual  |
| 7.  | Improve the Recreation and Leisure activities within Larkhill.                           | Staffing, attendance and support for Youth Clubs needs to be improved.  | CDW to work with community and Wiltshire Council Local Youth Network to reopen youth club | Short Term   |
| 8.  | Improved Welfare Facilities.   | Improvements required for Sharp Hall  | Garrison Command<br>Community Project<br>Welfare Officers                                 | Med Term   |
| 9.  | Library services suitable for the size of community.                                     | Mobile library supplied by Wiltshire Council.   | Wiltshire Council   | Ongoing  |
| 10.   | Residents to have access to range of local retail facilities including non food outlets. | Ensure that the local plan is implemented to prevent any erosion of retail outlets on the Packway.<br><br>Larkhill Packway to be visually enhanced and made more commercially viable.                             | Wiltshire Council<br><br>Wiltshire Council/LCP  | Ongoing<br>Influenced by 2020<br><br>Ongoing<br>Influenced by 2020 |
| 11.   | Recognise and Reward Endeavour.  | LCP to hold an awards ceremony for 15/16 where endeavour is recognised and awarded to those that serve the Larkhill community.  | Chair and Vice Chair LCP  | Short Term   |
| 12.   | Clean and tidy SFA areas.  | Promote the Garrison Clean Up as well as the concept of 'a tidy village is a happy place to live' by involving local schools and Youth Clubs.<br><br>Local councillor to involve Schools by attending assemblies. | HQ Larkhill Garrison<br>COs<br>GSM<br>DTC<br><br>Wiltshire Council                        | Continual<br><br>Continual   |

| <b>Community Safety</b> |   |   |  |           |
|-------------------------|---|---|--|-----------|
| 13.                     | A community where everyone feels safe and not intimidated, with regular uniformed police patrols on foot and in vehicles giving a visible law enforcement presence, and where criminal damage is minimal. | Work alongside Wiltshire's police service in a community and neighbourhood policing plan, using Wilts Police, To include enhanced and targeted policing to reduce anti-social behaviour. Liaise with three monthly policing priorities. | Wiltshire Police<br>Wiltshire Councillor | Continual |

### Improvements and Achievements Gained With LCP Support Since 2010

| <b>Ser</b> | <b>Actions Achieved</b>   | <b>Date Achieved</b> |
|------------|---|----------------------|
| 1          | Combined Civilian –Military Bonfire Celebrations to be held at Durrington Millennium Park   | July 2016            |
| 2          | 20 20 Agreement to install a New Pelican Controlled Crossing on The Packway   | May 2016             |
| 3          | 20 20 Agreement to install a cycleway from Sharp Hall to Stonehenge Roundabout Durrington   | May 2016             |
| 4          | 20 20 Agreement for a new school adjacent to the proposed rebasing SFA  | May 2016             |
| 5          | Tombs road Play Park opened   | April 15             |
| 6          | 'Speed Action Group' supported by the Chair in place via MTWO   | May 15               |
| 7          | Continue with the safety improvements to the Packway to include, permanent and temporary automatic Speed Signs (SIDS), repainting and cleaning the zebra crossing.  | Jan 15               |
| 8          | Regular "whats on" information published in Stonehenge Trader   | Nov 14               |
| 9          | Resident supported Speed-watch campaign to be introduced.   | Nov 14               |
| 10         | Reduction in hire charges for third party use of MOD infrastructure achieved through PAC PFI (costs to be negotiated but include 'community' and 'concessionary' rates at approximately 30% less than previous. | Nov 14               |
| 11         | Re-location of the Larkhill based Hewetson Memorial – combination of support through ADSL, Amesbury Council and Garrison.   | Nov 14               |
| 12         | Launch of community and schools project called 'Digging War Horse' centred on Larkhill. Achieved with support from HLF and Wiltshire Council (Area Board funding via DTC).                                      | Jul 14               |
| 13         | Refurbish Northern Terrace Play Park.   | Apr 14               |
| 14         | Larkhill HIVE re-opened on a permanent basis in community centre.   | Jan 14               |
| 15         | Feature a 'Larkhill Matters' article in Stonehenge Trader that shows the community what activities are taking place over a three month period. Article to be quarterly (supports better communication).         | Dec 13               |
| 16         | Repaint zigzag lines immediately outside Larkhill Primary School to deter illegal parking.  | Aug 13               |
| 17         | Install an Audio Visual (AV) system in St Barbara's Hall that can be used by the community when booking this venue.   | Jul 13               |
| 18         | Procure and install 'village gates' at each end of the Larkhill Village to deter speeding along the Packway.  | Jul 13               |
| 19         | Hold an event that recognises endeavour for those that support Larkhill. Inaugural event held in the Royal  | Jun 13               |

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|    | Artillery Officers' Mess on 25 June 2013 and was a huge success.  |                        |
| 20 | An agreed and signed Community Covenant between Amesbury & Durrington Town Councils and the Armed Forces Community of Larkhill (the Larkhill Community Partnership).  | May 13                 |
| 21 | Change speed limit from 30 MPH to 20 MPH in SFA zones on all patches.   | Nov 12 to May 13       |
| 22 | Repaint railings at pedestrian crossing on Packway - self help volunteers.  | Dec 12/Jan 13          |
| 23 | Repair potholes in various areas across Larkhill.   | Oct/Nov 12 and ongoing |
| 24 | Support the opening of a children's soft play area (new business initiative) in old Londis Shop - Larkhill Play Station. Assist in advertising and encouraging use of the facility, which will offer community/military discount. | Sep 12                 |
| 25 | Find out where speed cameras can be used and create a plan to use them.   | Aug 12                 |
| 26 | Re-paint all bus shelters on Packway and add perspex windows - MHS agreed to undertake.   | Jul 12                 |
| 27 | Re-paint welfare hub car park area, to include a safe walk way for parents with children - ADSL agreed to undertake.  | May 12                 |
| 28 | Set up and maintain a Larkhill Village/Garrison Web Site on the world wide web - 14 Regt RA agreed to undertake.  | May 12                 |
| 29 | Investigate and resolve parking issues at Packway shop complex (near 32 Regt RA).   | Apr 12                 |
| 30 | Maintain a Photo Board for positive news stories and map/sign post showing local facilities. Will be replaced by new better one. Wiltshire Wildlife Trust (WWT) donated notice board now on Packway.                              | Mar 12                 |
| 31 | Establish which organisations are responsible for the various roads within the Garrison.  | Mar 12                 |
| 32 | Install LED Lighting on Zebra Crossing lights on Packway - DTC agreed to fund and undertake.  | Dec 11                 |
| 33 | Bin and seat located in MUGA.   | Dec 11                 |
| 34 | Coordinate an effective Snow Plan for Larkhill Garrison, to include placing additional grit bins (with instructions) and a Snow Clearance Map Plan for use by the Guardroom and ADSL during bad weather involving snow.           | Dec 11                 |
| 35 | Procure and install AV Equipment for Sharp Hall – Now installed courtesy of Army Central Welfare funding.   | Nov 11                 |
| 36 | Opening of a privately funded play park near Wilson Road - Project Officer Mrs Liz Murray.  | Oct 11                 |
| 37 | Erect the MUGA near the Community Centre  | Aug 11                 |
| 34 | Investigate the possibility of a mobile fresh vegetable wagon to visit Larkhill. Meeting with residents and shopkeepers to maximise goods available to shoppers in Larkhill.  | Jun 11                 |
| 38 | Discussion to be held with local shop keepers (including Packway Pub) to promote keeping Larkhill tidy.   | Jun 11                 |
| 39 | Investigate tree survey responsibilities within the Garrison.   | Jun 11                 |
| 40 | Results of security assessment carried out for the Community to be passed to Aspire.  | Jun 11                 |
| 41 | Investigate the potential for more litter bins and dog bins.  | Jul 11                 |
| 42 | Investigate MOD Police responsibilities and manning hours.  | Mar 11                 |
| 43 | Delivery of eye catching 'Welcome to Larkhill – Please Drive Slowly' signs. Safety campaign and enhancement of Larkhill. 30mph limit.   | Dec 10                 |
| 44 | Instigate rubbish collection and subsequent disposal.   | Dec 10                 |

|    |  |          |
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| 45 | Implement Housing surgeries at Coffee Mornings on 1 <sup>st</sup> Wednesday each month to include DIO and MHS.   | Mar 10   |
| 46 | Promote current walk to school schemes in partnership with Larkhill Primary School.  | Pre 2010 |
| 47 | Rangers Football Club. Setting up of club and the provision of a local pitch, and cutting of grass. See Durrington Town Council Community Plan. This action achieved by Rangers Football Club. | Pre 2010 |

**Over £300k from various sources has been invested on improvement projects for Larkhill since the LCP was formed in early 2010**

***Date of next Larkhill Community Partnership Residents' Meeting – Thursday 8 December 2016 at 1800 hrs in Sharp Hall.***

***Date of next Larkhill Community Partnership Stakeholders' Meeting – Thursday 1 December 2016 at 1400 hrs in Sharp Hall.***

#### **ASPIRE DEFENCE SERVICES LIMITED (ADSL) HELPDESK CONTACT DETAILS**

Any advice or assistance regarding estates management or faults on the estate may be directed to the Larkhill Aspire Helpdesk on the following telephone number:

**Civilian: 0845 168 2800 Military: 96340 2800**

If Aspire are not responsible for the problem reported, they have agreed to pass it on to the organisation that should be able to help.

#### **CARILLION AMEY HELPDESK CONTACT DETAILS**

Carillion Amey (CA) can also be contacted to report faulty issues on the estate (lampposts, fences, roads etc). The only criteria is that the person reporting the fault/problem must provide their name and Service Families Accommodation (SFA) address. A Reference/Job Number will be provided for each incident reported.

Complainants can follow up progress of their report by contacting and quoting the Reference Number or by visiting the Larkhill Customer Assistance Point in Heath House on Heath Road. CA provides a 24 hour repair system exists for reporting faults or repairs. The free phone number for the helpdesk is: **0800 7076000**

#### **WILTSHIRE COUNCIL – ROADS AND HIGHWAYS**

Please call or e mail Wiltshire Council for all Wiltshire Council Highway issues and/or repairs/damage. **Tel: 0300 456 010000**

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